

## Quality Policy

At Trojan General Contracting LLC, National Projects and Construction LLC and Royal Advance Electro Mechanical Works LLC, our customer-oriented approach and core company values are central to our professional philosophy. The foundations of our success are our expertise to meet our clients' needs by carefully selecting a team of dedicated professionals with extensive experience and distinguished qualifications, and our commitment to give priority to our client's satisfaction taking into consideration time and financial constraints.

Trojan General Contracting LLC National Projects and Construction LLC and Royal Advance Electro Mechanical Works LLC, Management & Staff, undertake to:

- Strive to achieve client satisfaction by delivering quality products on time
- Perform as per its obligation and meets all applicable requirements.
- Providing appropriate tools, equipment, operational processes, a safe system of work covering all our activities, and support reasonably required to ensure success.
- Establishing a constructive relationship with our customers, suppliers, and contractors and enhance their performances, as they are important in achieving our QMS aims. Only through the cooperative effort of all can the best possible QMS record be achieved.
- Implement and maintain quality management system requirements as use the management system to continually improve our services and deliverable.
- Communicate this policy to all Trojan General Contracting LLC/ National Projects and Construction LLC/ Royal Advance Electro Mechanical Works LLC staff and sub-contractors and ensure they understand it through continuous training and auditing programs.

The Management is lible to ensure greater employee morale and motivation by involving, developing and empowering people through training and upgradation of their competencies.

TGC, NPC & RA will establish objectives and review its performance through the management review process to ensure continual improvement and effective implementation of the above.



Engr. Hamad Al Ameri  
Managing Director